

SOUTHBANK INC. Rodelsa Hall, RNPelaez Blvd. Kauswagan, Cagayan de Oro City

#### ON SITE LEARNING PROGRAM

### I. Subject Matter: On Site Learning Program on Digital Transformation

Duration: 11/2 days + half-day optional for tour package

Number of Attendees: Max of 15 pax per session at least 3 Banks of 3 to 5 participants per bank.

Suggested Attendees: President/CEO, IT-Technology Officers, Board Members if available

Participants to accomplish a pre-seminar questionnaire.

## II. Day 1 (Morning Session 9:00 AM)

#### WHY GO DIGITAL?/INTRODUCTION

- 1. About Southbank and its digital transformation roadmap
- 2. Status of digitalization among RB's
- 3. Aligning the Bank's Mission/Vision to digital transformation
- 4. Establishing stakeholder, management, employee and customer collaboration and support.
- 5. Digital Rural Bank as an effective agent of financial inclusion and growth of Branch business.

#### Day 1 (Afternoon Session 1:30 PM)

- 1. Choosing the right of technology partner and solutions
- 2. Developing a unique, innovative, compliant and agile core-banking system.
- 3. Developing mobile collection app and financial payment platform (SBPay)
- 4. How SBPay helps individual and business access useful and affordable financial products.
- 5. How to secure necessary licenses and compliance issues.
- 6. Establishing data management and governance practices.
- 7. Establishing cybersecurity and risk management policies.

#### III. FELLOWSHIP DINNER

## IV. Day 2 (Morning Session 9:00 AM)

- 1. Recap of major topics discussed
- 2. Discussion on current technological innovation
- Monitoring and measuring progress
- 4. End of seminar

## V. FEES

- P500.00 for fellowship dinner. Standard P1,800.00 per participant for meals, snacks and venue.
- Travel expense to venue in CDO and back as well as hotel accommodation for the account of participating bank.
- 3. Optional tour (if availed) for the account of participating bank.

#### VI. LIMITATION

# Key Features of Core Banking System

- Accessible on Mobile and Portal Platforms
- Digital gallery of loan products available online for easy access and appreciation by the target markets
- Self-selection of the most appropriate and affordable loan products made possible by the online loan calculator
- Digital copies of preliminary loan requirements and data can be uploaded for a quick prequalification process eliminating costly time wastages on un-productive loan inquiries
- Loan Product Gallery with Interactive Financial Packaging Tool
- Digital Client On-Boarding/Automated CIF/KYC Processing &
- Online Submission of Requirements in Digital Formats
- Computerized Credit Risk Evaluation and Scoring App
- In-System/Digital Loan Approval Process Across All Approving Authority Levels
- Computerized Loans Release Processing/Protocols
- Loans Releases via SBPay and other digital channels
- Electronic Data Processing and Reporting System
- · Agency Banking Platform for national and strategic partners

## **Key Features of SBPay**

- Digital Onboarding Facility on SBPay mobile app for easy opening of account
- Interbank Transfers
- Send Money Intrabank
- Digital Payments
- Remittance
- Buy Load
- Branchless banking
- Deposit / Withdrawal
- QRCode Payments