#### ON-SITE LEARNING BANK

i. Rural Bank of San Mateo (Isabela), Inc.

Address: Barangay 3 National Highway San Mateo Isabela

Contact person : Katrina P. Pilapil

Contact no.: 09175741435

### ii. SUBJECT MATTER

- What is Re-engineering process and how to go about it
- How to make and improve your Operations Manual, Credit Manual System, Policies and Procedures

#### iii. DURATION

1-2 Days

### iv. Attendees:

- Senior Management
- Department Heads
- Compliance

#### v. Rules

- Observe schedule and Finish the course
- Must cooperate in all activities

# Day 1: AM

- What is Re engineering
- How to go about it

PM

- Review of existing OMS/CMS
- How to Improve it

Day 2 How to make and Improve Policies and Procedures

# Costs:

Am snack - P75

Lunch - P150 - 200

PM snack - P 75

Honorarium: 1000 per day

Materials: P100 -200 if needed only

# vi. Limitation 2x a year only