

OPERATIONAL RISK MANAGEMENT TRAINING

Course Objectives

- a) Define operational risk and its management
- b) Determine the duties and responsibilities of Board of Directors, management and Business
- c) Line Manager in managing operational risk. Formulate risk appetite statement, risk tolerances and limits
- d) Apply Operational Risk Management tools cognizant to Risk Management Process: identify, assess, measure, control and monitor operational risk

Expected Participants

President, Risk Management Committee –Director, President, Branch Managers, Risk Management Officer, Chief Compliance Officer, Head- I.T. Department and Head – Human Resource Management

Course Outline

- A. BSP Circular 900 Policy Statement
- B. Scope and extent of Operational Risk and its management
- C. Duties and Responsibilities
 1. Board of Directors
 2. Management
 3. Business Line Managers
 4. Operational Risk Management Function
 5. Internal Audit
 6. Compliance Function
 7. Risk Management Unit
- D. Operational Risk Management Framework
 1. Risk Identification and Assessment
 - 1.a. Building Loss Event Categories and loss database
 - *Internal fraud /External fraud
 - *Clients, products and business practices
 - *Employment practices and workplace safety,
 - *Business disruption and system failures
 - 1.b. Introduction to ORM Tools
 - Results of internal/external audit and supervisory issues raised in the BSP Report of Examination (ROE)
 - Internal Loss Data Collection and Analysis
 - Risk Self Assessments (RSA)
 - Risk Control Self Assessments (RCSA)
 - Business Process Mappings
 - Risk and Performance Indicators
 - Scenario Analysis
 - Model Measurement Comparative Analysis
 2. Risk Control and Mitigation
 3. Risk Monitoring and Reporting
- E. Workshop on RCS
- F. Synthesis